Global Classroom High School Program:
Frequently Asked Questions

Summer 2024
July 1 – August 9
Updated: May 3, 2024

Q. What is the Global Classroom High School Program?
   A. Through the Global Classroom High School Program, high school students outside the United States can register to take college-level courses, for which they will receive college credit upon their successful completion.

Q. What is the language of instruction for the courses?
   A. The language of instruction is English.

Q. Will students receive college credit from these courses?
   A. Yes. All online learning courses at the college are fully accredited and are taught by Hudson Valley Community College faculty. Credits can be applied to Hudson Valley Community College programs or transferred to most four-year colleges and universities in the United States. Additionally, depending on the school, students may be able to transfer fifteen (15) credits or more.

   For example, Humanities courses can be applied to many types of degrees, such as Education, Psychology or Sociology. Science courses can be applied to degrees in STEM, such as Biology, Chemistry or Engineering. Business courses can be applied to degrees such as Business Administration, Entrepreneurship or Marketing. Health Sciences courses can be applied to degrees such as Health Information Management and Technology, Nursing or Nutrition.

Q. What is the cost for enrolling in a course through the Global Classroom High School Program, for the summer of 2024?
   A. To make certain that this opportunity is accessible to as many high school students as possible, during the summer of 2024, students can enroll in up to eight (8) credit hours, and automatically receive a **full scholarship for the tuition.** Students who enroll in more than eight (8) credit hours, will be billed $70.00 (USD) per additional credit hour and will receive a bill, which can then be paid securely online using, Discover, Master Card or Visa.

Q. Will students need to purchase course materials?

    A. No. All of the courses use either free Open Educational Resources (OER), which will be available online, or materials with free digital access. Therefore, students will not need to purchase or receive course materials.

Q. How will instruction for these courses be delivered?

    A. These courses will be delivered fully online.

Q. Do I have to be available at a certain time each day to take the course?

    A. No. All the courses in the Global Classroom High School Program are being taught asynchronous, which means that students can access the course (e.g., materials, assignments, and lectures) at any time. This allows students to complete their coursework when it is convenient for them.

Q. How does online learning work at Hudson Valley Community College?

    A. The college uses the Brightspace Learning Management System (hereafter "Brightspace") to deliver its' online courses.   A Learning Management System is software that allows for course development and delivery via the internet. Students access Brightspace through the internet.

Q. Will an online course appear differently on my Hudson Valley Community College transcript, compared to a traditional classroom course?

    A. No. There is no difference on your transcript between an online course and a traditional classroom course.

Q. How do students register for courses with the Global Classroom Program?

    A. All Global Classroom High School Program (GCHP) students can view, request, and register for GCHP courses through the Voyager System. To apply for courses at HVCC, you will need to create/log into an account on Voyager, even if you've previously taken classes through HVCC.

- Please visit the Global Classroom High School Program Webpage, at https://www.hvcc.edu/programs/highschool/global-classroom/.
- Go to "How to Register for Global Classroom High School Program Course(s)," to create your profile, sign the Student Agreement, view course offerings, and apply for classes.
- Once you've applied to your course(s), your school official will be asked to confirm and approve, at which point HVCC will register you for your class(es).
- HVCC works with high school officials to review and approve course requests. After the student fills out an application, the school official will need to complete the counselor review to approve course requests. Once approved, the request will be sent to HVCC for finalizing registration.
- Every completed application in Voyager is processed by HVCC in the order it was received upon approval by the school counselor/contact.
- Registration is not confirmed until the status shown under "My Class Application(s)" in Voyager is changed to "Registered."
- While the GCHP works to provide a robust number of course offerings, not all HVCC courses are available for Global Classroom High School Program students.
- **The deadline to complete the registration process for summer 2024 is June 13**.

Q. Do students need a Hudson Valley Community College username and password to log in to their courses?

    A. Yes. After officially registering for the course, students will receive username and password information.

Q. What technology do students need to have access to?

    A. Students will need access to a computer with an internet connection that meets certain minimum requirements. Please be advised that not all of Brightspace's features and functionalities are supported on mobile devices. Students will still need access to a computer to take an online course. Information regarding the system and browser requirements can be found at: https://hvcc.teamdynamix.com/TDClient/1967/Portal/KB/ArticleDet?ID=133146

Q. What type of technical support is available for students in the Global Classroom Program?

    A. Technical support is available through the Distance Learning helpdesk by phone, 8:00 AM - 5:00 PM (Eastern), Monday – Friday (replying to questions as they arrive) as well as by email at dlhelp@hvcc.edu.

- After 5:00 PM and on weekends, students can contact the Open SUNY Helpdesk by phone. User support is ongoing and responses are generally within 24 hours or less. System level concerns are addressed immediately, with support tickets to Brightspace created if necessary.

Q. If these courses are online, will the students have opportunities to interact with their instructors?

    A. Yes. All the instructors will have virtual office hours, so that students can meet with them. Additionally, if students are unavailable to meet with their instructors during their scheduled virtual office hours, instructors are available by appointment.

Q. Will students receive an Identification Card from Hudson Valley Community College?

    A. Yes. After students are registered for courses, they will be asked to submit a digital photo. The college will then issue each student a digital Hudson Valley Community College Global Classroom Identification Card. It is recommended that the photo is sent as a 72dpi JPG.

- **Please note that only the student may appear in the photo.**

Q. Is there a registration deadline?

    A. Yes. The deadline to complete the registration process for summer 2024 is June 13.

Q. Other than the registration deadline, are there any other dates that students should be aware of?

- **A.** Yes. Students should review the Summer 2024 (PDF), to make sure that they are aware of all relevant dates.

For questions regarding the Global Classroom High School Program, please contact:

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To view additional information regarding the Global Classroom High School Program, please visit:
https://www.hvcc.edu/programs/highschool/global-classroom/index.html